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(भारत सरकार का एक सांविधिक निकाय)

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CIRCULAR

Subject: Standardized Communication for Queries and Clarifications Across AICTE.

This is to inform all AICTE approved Institutions/Universities that, despite repeated reminders, queries and requests for clarification continue to be received via various communication channels such as emails from different IDs, hardcopies, and telephonic communication. This is in contravene to the established guidelines specified in **Point 12, Chapter-VIII** of the **AICTE Approval Process Handbook 2024-27**, which clearly mandates that:

"Any queries/clarifications related to policy/technical matters (portal-related) shall be sent ONLY through the CSS portal."

In order to streamline the entire approval process and address queries/clarifications in a more efficient manner, AICTE has decided that, henceforth, queries and clarifications across AICTE will **only** be processed if received through the following official channels:

1. **Registered email IDs** on the AICTE web portal.
2. **CSS portal.**

This measure will not only expedite the processing of queries but also ensure assiduously that no relevant queries are overlooked, as all requests will be tracked through these standardized communication channels.

We request the cooperation of all AICTE approved Institutions/Universities in adhering to this directive. Compliance with this procedure will ensure smooth and timely processing of queries and help in avoiding unnecessary delays.

AICTE encourages all AICTE approved Institutions/Universities to adhere the Approval Process Handbook 2024-27.


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(Prof. Rajive Kumar)